

4 March 2024

# <u>Learn to Swim Term 2 2024 –</u> Charlestown and West Wallsend

# Monday 29 April to Saturday 6 July

Group lessons: 10 weeks - \$153

Note: If your lesson falls on a Monday, you will not be charged for the King's Birthday public holiday on 10 June.

Re-enrolment for EXISTING customers starts 25 March and is available for 1 week only.

**Important:** Your current class position will be held for you until 31 March only.

#### How to re-enrol

The easiest way to re-enrol is through our My Swim Portal.

### What to do

1. <u>Create an online account</u> via <u>myswim.lakemac.com.au</u> or <u>log in</u> to your existing My Swim account.

Note: If you're new to our My Swim portal, please contact reception to link your child's contact to your account.

2. <u>Re-enrol into your current lesson</u> day and time, **OR** <u>select a new day and time of the **same** class level.</u>

### Can I use an Active Kids or First Lap Voucher?

Please <u>email your voucher to us</u> or visit reception, as these cannot be redeemed online through My Swim. Note that we **do not accept part payments**, so the remaining balance must be paid to complete your enrolment. A reminder that Active and Creative Kids and First Lap vouchers now have a value of \$50.

## Are there other ways to enrol?

Yes, you can enrol in person or over the phone. Note that as of 1 July, Lake Mac Swim Centres no longer accept deposits. Full term payment is required up front for all Learn to Swim enrolments.

# **Enrolment for NEW customers starts 1 April.**

#### **NEW ENROLMENTS**

Children 5 years and over, who have had lessons or are experienced in swimming must complete an assessment before enrolling into Learn to Swim. This allows us to determine the appropriate level class for your child. Book your FREE assessment via myswim.lakemac.com.au or through reception. For all other children, including infants aged over 6 months, please call the Swim Centre to be assessed over the phone and placed directly into a class.

#### **CONTACT INFORMATION**